



ebay MONEY BACK GUARANTEE
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Complete your transaction in 5 easy steps:

1. Both parties agree to terms of the transaction, which includes a description of the item, sale price and number of days for the buyer's inspection.

eBay verifies seller's identity and inspects the item:

- paperwork of the vehicle, including ownership and clear title
- seller's information and proof of ID
- Possession of the vehicle that is being sold. After the documentation is checked by our

department, one of our representatives personally inspects the vehicle to make sure it matches the description from the web adverts made by the seller.

2. Buyer sends payment to eBay. If the buyer/seller has a low feedback/reputation score, or is new to eBay, Credit/Debit card or PayPal is allowed only if the purchase price is not greater than \$1,000.

If the purchase amount exceeds \$1,000, the buyer submits the payment to eBay through Bank Wire Transfer.

3. Seller send item to buyer : Upon payment verification we have the authorization from seller to ship the item and submit tracking information. eBay verifies that the buyer receives the item.

4. Buyer receives the item and will have 5 days to decide either to accept or reject the item, by any reason. If the item will be rejected it will be shipped back on the seller's expense and the buyer will be refunded by eBay in full, in the same day.

5. Buyer receives item : The buyer has 5 days to verify the item and the option to accept or reject it.

eBay pays Seller : The transaction is complete:

- If the buyer decides to keep the item, eBay sends the payment to the seller.

- If by any reason the buyer decides not to keep the item, eBay refunds the buyer

How to make the payment:

Payment method: Bank Wire Transfer.

eBay is able to offer 100% protection and insurance to all of our customers because we always hold the items and the paperwork in our possession. Our agents always inspect the technical, esthetic condition and the validity of the seller's ownership.

All the transaction, payment and personal information are considered confidential and will not be released under any circumstances. eBay Buyer Protection covers items purchased online with eligible payment methods that are not received or not as described by the sellers. All the items are covered if the payment is being sent to a eBay verified bank account and not to any other parties. eBay Protection cover fraudulent charges or cases of buyer remorse. eBay transactions are covered for 45 days from the date of payment.

eBay security measures are constantly reviewed and modified given evolving circumstances globally. Our main and constant priority is the safety of our customers!

eBay Buyer Protection:

The eBay program provides protection of up to \$150,000 against certain losses associated with some types of fraud. You are automatically enrolled in the program at no charge when you complete the purchase of an eligible vehicle through eBay.

Situation for which Protection is offered:

eBay Protection offers protection only for losses associated with eligible transactions for qualifying vehicles in the following situations:

1. You pay for a vehicle and never receive it.
2. You send a refundable deposit for a vehicle and never receive it.
3. You pay for a vehicle and receive it but suffer losses because:

The vehicle has an undisclosed or unknown lien against its title.

The vehicle make, model or year is different than what was described in the Seller's listing at the time you placed your offer.

A title is required for the vehicle by your state and the Seller's state but you did not receive a title from the Seller and it is not possible to obtain a title from the appropriate DMV.

The vehicle has a title with an undisclosed salvage, rebuilt/rebuildable, un-rebuildable, reconstructed, scrapped/destroyed, junk, lemon, manufacturer buyback, or water damage brand .

The vehicle is less than 20 years old and has more than a 5,000 mile odometer discrepancy from the mileage as stated in the Seller's listing.

The vehicle had undisclosed engine, body, transmission, and/or frame damage at the time of purchase that will cost more than \$300 to repair. The cost of repair to any one of those components must exceed \$300.

If you agree with the terms and conditions of this transaction, please reply to this email. Once you agree with the terms we will send the invoice and payment information.

Thank you for being a part of the eBay Community.

Sincerely,
The eBay Team

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